## Moving Company Red Flags Checklist



THE COMPANY'S WEBSITE HAS NO LOCAL ADDRESS OR DOT NUMBER.

WHEN YOU CALL THE MOVER, THEY ANSWER WITH GENERIC NAMES LIKE "MOVERS" OR "MOVING COMPANY" INSTEAD OF A SPECIFIC COMPANY NAME. THEY MAY HAVE A GENERIC EMAIL ADDRESS.

THE COMPANY MAY CLAIM TO HAVE BEEN IN BUSINESS FOR DECADES BUT LACK AN ONLINE PRESENCE. THEY MAY SUBMIT THEIR OWN FAKE REVIEWS ONLINE TO MAKE THEIR BUSINESS SEEM LEGITIMATE.

THE MOVING COMPANY GIVES YOU A PRICE WITHOUT AN ONSITE INSPECTION.

THE MOVER DOESN'T GIVE YOU A BINDING OR NON-BINDING ESTIMATE. A BINDING ESTIMATE GUARANTEES YOU WON'T PAY MORE THAN THE ESTIMATED AMOUNT. ANON-BINDING ESTIMATE CANNOT BE OVER 110% OF THE ORIGINAL ESTIMATE.



THE COMPANY PRESSURES YOU TO MAKE A DEPOSIT RIGHT AWAY BECAUSE OF A LIMITED TIME DEAL.

THE COMPANY REQUIRES YOU TO PAY WITH CASH, DIRECT WIRE TRANSFERS, OR POSTAL MONEY ORDERS.

THE MOVER DOESN'T PROVIDE YOU WITH A COPY OF "YOUR RIGHTS AND RESPONSIBILITIES WHEN YOU MOVE." FEDERAL REGULATIONS REQUIRE MOVING COMPANIES TO PROVIDE THIS BOOKLET TO CUSTOMERS PLANNING INTERSTATE MOVES.

THE MOVER ATTEMPTS TO GET YOU TO SIGN BLANK DOCUMENTS BEFORE LOADING YOUR GOODS. NEVER SIGN A BLANK DOCUMENT.

THE MOVING COMPANY ARRIVES WITH A RENTAL TRUCK INSTEAD OF A COMPANY OWNED VEHICLE.

THE MOVING COMPANY WILL NOT PROVIDE ADEQUATE ANSWERS TO YOUR QUESTIONS. THEY MAY MAKE UNSOLICITED CALLS TO PUSH YOU INTO QUICK DECISIONS.

IF STORAGE IS NEEDED AFTER PICK UP, THE MOVING COMPANY WON'T PROVIDE AN EXACT ADDRESS.

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