



# Stopping Unwanted Calls

Fed up with robocalls and other nuisance calls? Beyond registering your landline and cell phone numbers with the National Do Not Call Registry (1-888-382-1222 or online at [www.donotcall.gov](http://www.donotcall.gov)), there are a number of things you can do to substantially reduce, if not eliminate, these calls.

## Stopping Unwanted Calls on Your Landline

Ask your local phone company about custom calling features. These features can be easily activated and deactivated on your phone through quick-dial combinations known as star codes. Popular and most often free calling features include:



### Anonymous Call Rejection (\*77)

Stops your phone from ringing when callers have blocked their number from appearing on your Caller ID display.

### Selective Call Rejection (\*60)

Allows you to program your phone to block unwanted calls from numbers placed on your rejection list (“blacklist”). Callers from blocked numbers hear a short, polite message that you are not accepting calls at this time. All other calls ring through as usual.

### Selective Call Acceptance (\*64)

Allows you to limit incoming calls to a pre-approved list of phone numbers from which you will accept calls (“whitelist”).

Check with your phone company to understand list limits and how to manage adding or deleting calls.

**Consider installing a call-blocking device.** These devices come pre-loaded with a nuisance call database and permit you to block hundreds even thousands more at the touch of a button. Some devices reject all calls shown as PRIVATE, INTERNATIONAL, UNKNOWN, and showing as multiple 0’s or variations of fake numbers. Some permit you to block a state, area, or international country code. These devices are available for sale nationally at major retailers and online.

# Stopping Unwanted Calls on Your Mobile Phone

Stopping unwanted calls on a mobile phone is dependent on your phone's operating system and carrier.



## Built-in Features

Recent mobile phones offer a native call-blocking feature. Tutorials to assist you can be found by querying video-sharing websites like YouTube and Vimeo.



## Carrier-provided Features

Wireless network carriers offer services effective at identifying and blocking unwanted calls. Some services are free, others for a nominal fee. Check with your carrier to learn more.



## Call-blocking Apps

Third-party apps are available to block unwanted calls. Some apps may require access to your contacts or call history information. Make sure you read and understand the app's Terms of Service and Privacy Policy prior to installation.

## Reporting

If after placing your number with the National Do Not Call Registry and availing yourself of the defenses recommended above you're still receiving unwanted calls, report them!

Report unwanted calls using the following websites and phone numbers:

### Federal Trade Commission

1-877-FTC-HELP  
(877-382-4357)

[www.ftccomplaintassistant.gov](http://www.ftccomplaintassistant.gov)  
[www.donotcall.gov](http://www.donotcall.gov)

### Federal Communications Commission

1-800 CALL-FCC  
(800-225-5322)

[www.consumercomplaints.fcc.gov](http://www.consumercomplaints.fcc.gov)

### Nebraska Attorney General's Office

1-800-727-6432

[www.ProtectTheGoodLife.Nebraska.gov](http://www.ProtectTheGoodLife.Nebraska.gov)