

CORONAVIRUS

CONSUMER PROTECTION



Protect Yourself from Scammers, Hackers & Government Imposters

Scammers

- Scammers may try to steal your money and identity by sending phony communications via phone calls, emails, and texts. Ignore them.

Hackers

- Don't click on any link or open any attachment from an unfamiliar sender; cybercriminals use these tactics to trick you.

Government Imposters

- Be suspicious of any messages that request your personal information or payment in exchange for financial relief or other benefits, including any stimulus funds.
- If someone calls claiming to be affiliated with Medicare/Medicaid in order to provide you with Coronavirus-related benefits, it's a scam. Hang up and report the imposter at 1-800-MEDICARE and [ftc.gov/complaint](https://www.ftc.gov/complaint).



Protect Yourself from Fraudulent Charities

- Verify that the charity is legitimate by checking with charity watchdog websites like the BBB Wise Giving Alliance, Charity Navigator, and GuideStar.
- Donate by check or credit card and not by cash, wire transfer, or gift card.
- Do not be pressured into making a contribution.





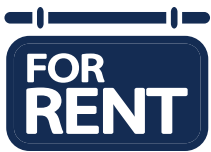
Protect Yourself from Fake Vaccinations, Unapproved Tests, and Other “Treatments”

- Be on the lookout for fraudulent schemes about COVID-19 vaccines.
- Consumers should ignore unsolicited emails, text messages or phone calls offering to sell vaccinations, home test kits, medicine, and other treatments.
- If you are unsure about a product, check with your doctor before buying it.



Protect Yourself from High-Priced or Low-Quality Products

- Buy products you need only from reputable companies.
- Report instances of unreasonably high prices or defective products to our office by filing a complaint with us online at www.ProtectTheGoodLife.gov or by calling us at 1-402-471-2682.



Get Help with Your Mortgage or Rent Obligations

- Contact your mortgage servicer or visit their website to determine whether you may be eligible for foreclosure relief.
- If you are struggling to pay your rent, contact your landlord to request relief.



Get Help with Other Loan and Credit Obligations

- If you are struggling to meet your loan obligations, contact your lender and request relief. For more information, visit the Office of the Comptroller of the Currency's website or the FDIC.

