Moving Company
Red Flags Checklist

- The company’s website has no local address or DOT number.

- When you call the mover, they answer with generic names like “movers” or “moving company” instead of a specific company name. They may have a generic email address.

- The company may claim to have been in business for decades but lack an online presence. They may submit their own fake reviews online to make their business seem legitimate.

- The moving company gives you a price without an onsite inspection.

- The mover doesn’t give you a binding or non-binding estimate. A binding estimate guarantees you won’t pay more than the estimated amount. A non-binding estimate cannot be over 110% of the original estimate.

- The company pressures you to make a deposit right away because of a limited time deal.

- The company requires you to pay with cash, direct wire transfers, or postal money orders.

- The mover doesn’t provide you with a copy of “Your Rights and Responsibilities When You Move.” Federal regulations require moving companies to provide this booklet to customers planning interstate moves.

- The mover attempts to get you to sign blank documents before loading your goods. Never sign a blank document.

- The moving company arrives with a rental truck instead of a company owned vehicle.

- The moving company will not provide adequate answers to your questions. They may make unsolicited calls to push you into quick decisions.

- If storage is needed after pick up, the moving company won’t provide an exact address.

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Information provided by the Federal Motor Carrier Safety Administration