

# Moving Company Red Flags Checklist



- THE COMPANY'S WEBSITE HAS NO LOCAL ADDRESS OR DOT NUMBER.
- WHEN YOU CALL THE MOVER, THEY ANSWER WITH GENERIC NAMES LIKE "MOVERS" OR "MOVING COMPANY" INSTEAD OF A SPECIFIC COMPANY NAME. THEY MAY HAVE A GENERIC EMAIL ADDRESS.
- THE COMPANY MAY CLAIM TO HAVE BEEN IN BUSINESS FOR DECADES BUT LACK AN ONLINE PRESENCE. THEY MAY SUBMIT THEIR OWN FAKE REVIEWS ONLINE TO MAKE THEIR BUSINESS SEEM LEGITIMATE.
- THE MOVING COMPANY GIVES YOU A PRICE WITHOUT AN ONSITE INSPECTION.
- THE MOVER DOESN'T GIVE YOU A BINDING OR NON-BINDING ESTIMATE. A BINDING ESTIMATE GUARANTEES YOU WON'T PAY MORE THAN THE ESTIMATED AMOUNT. A NON-BINDING ESTIMATE CANNOT BE OVER 110% OF THE ORIGINAL ESTIMATE.
- THE COMPANY PRESSURES YOU TO MAKE A DEPOSIT RIGHT AWAY BECAUSE OF A LIMITED TIME DEAL.
- THE COMPANY REQUIRES YOU TO PAY WITH CASH, DIRECT WIRE TRANSFERS, OR POSTAL MONEY ORDERS.
- THE MOVER DOESN'T PROVIDE YOU WITH A COPY OF "YOUR RIGHTS AND RESPONSIBILITIES WHEN YOU MOVE." FEDERAL REGULATIONS REQUIRE MOVING COMPANIES TO PROVIDE THIS BOOKLET TO CUSTOMERS PLANNING INTERSTATE MOVES.
- THE MOVER ATTEMPTS TO GET YOU TO SIGN BLANK DOCUMENTS BEFORE LOADING YOUR GOODS. NEVER SIGN A BLANK DOCUMENT.
- THE MOVING COMPANY ARRIVES WITH A RENTAL TRUCK INSTEAD OF A COMPANY OWNED VEHICLE..
- THE MOVING COMPANY WILL NOT PROVIDE ADEQUATE ANSWERS TO YOUR QUESTIONS. THEY MAY MAKE UNSOLICITED CALLS TO PUSH YOU INTO QUICK DECISIONS.
- IF STORAGE IS NEEDED AFTER PICK UP, THE MOVING COMPANY WON'T PROVIDE AN EXACT ADDRESS